

# Be Ready. Stay Covered.

## What You Need to Know about Medicaid Renewals

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### The Public Health Emergency Ended

Before the COVID-19 pandemic, Medicaid renewals (also called “redeterminations”) happened every year. During the Public Health Emergency, Americans were not required to renew their Medicaid plans. As of April 2023, these renewals began again, and many are at risk of losing their health care coverage.

### What does this mean for you and your family?

You need to take action to prepare for the renewal process. Your state’s Medicaid office might be reaching out to you as it resumes the process of Medicaid eligibility redeterminations to comply with federal legislation. To renew your Medicaid enrollment, eligibility can depend on things like your income, household size, age and disability status. Your renewal date will depend on your state. Your state’s Medicaid office should contact you with steps and actions you will need to take.

### What do you need to do?

1. Ensure your contact information is up to date so you don’t miss any important information or deadlines. You can do this by contacting your state’s Medicaid office. Visit **Medicaid.gov/renewals** for more information. Scroll down to the state map and locate your state and its information.
2. Look for a letter from your state’s Medicaid office in your mailbox or email. Carefully follow the instructions in the letter. You may need to complete a form to provide updated information about your household and income.
3. Submit the required documents before the deadline to prevent any interruption in your health care coverage.

### What should you do if you’ve lost coverage?

If you or your children have lost coverage through Medicaid redeterminations, there are steps you can take to stay covered.

1. Contact your state’s Medicaid office as soon as possible to understand the reasons you lost coverage and to explore potential solutions.
2. Appeal or reapply if you believe the coverage loss was a mistake. Be prepared to clearly address any issues that led to your coverage loss. Depending on your state’s requirements, your children may be eligible for coverage through the Children’s Health Insurance Program (CHIP). You can apply online or call the CHIP hotline in your state.
3. If you no longer qualify for Medicaid or CHIP, you may be able to buy a health plan through the Health Insurance Marketplace® and get help paying for it. See **HealthCare.gov** for more information. You might also be eligible for insurance through your employer.

### WE’RE HERE TO HELP!

Blue Cross and Blue Shield companies are committed to making sure you have access to the health care you need. If you have questions or need assistance with the Medicaid redeterminations process, you can visit the official Medicaid website at **www.medicaid.gov**.

